HOW TO CREATE YOUR SYSTEM LOGON FOR INTEGRATED CAMPUS

1. In your browser go to: [http://portal.tuw.edu](http://portal.tuw.edu)
2. Click on the Forgot Password link

3. Enter in your complete email address and the last 4 digits of your SSN in the appropriate boxes. Make sure the radio button for Student is selected. If you did not fill in your SSN on your application for admission, enter in 4 zeros. Click on the Submit button
4. If the system is able to identify your student account, you will receive the following message. Check your Inbox on your email account.

Forgot Password

A link to reset your password has been emailed to your address on file. Please check your email and follow the instructions there.

Your student account is identified based on the email address and SSN that you provided on your application for admission. If the system cannot identify your student account make sure you are entering in the correct email address and last 4 digits of your SSN. If you did not provide SSN information on your application for admission you should enter in 4 zeros for the last 4 digits of your SSN.

Your student record could not be located. Please contact IT Support to reset your password.

5. Check your Inbox for an email with Subject “Touro University Worldwide – Forgot Password Reset”. The message body should contain a link. Please Copy and Paste this into your browser’s address bar.

Dear Platform Demo,

To create or reset your password, please click on the link below:
https://portal.tuw.edu/forgotpass.php?auth=5f45&cde=5b059a97381

***If the above link does not work, try copying the whole web address (URL) to your web browser’s address bar.***

Please follow the directions on the page to create your password.

Once you have created your password, you will get an email from Integrated Campus system with your username and password.

If you need any additional assistance please email helpdesk.

Thank you,
6. A web page will display asking you to create a password. Please follow the directions for creating your password. Click on the Reset button

Reset Password

Enter your new password below. Please make sure your password meets the following criteria:

- Minimum length of 8 characters
- At least one Upper case and one Lowercase letter
- At least one number or other special character.

Password

Unmask Password

Reset

Checking the “Unmask Password” box will allow you to see and verify that you are creating the password that you want. It is not advised to check this box if people are around while you are trying to create a new password.

7. Check your Inbox for a second email that will be sent to you with Subject: “Integrated Campus: Login Information”. It will contain your system generated username and the password you just defined.

Dear Platform Demo,

Thank you for re-setting your password for Integrated Campus.
Your Integrated Campus username is: Test
Your Integrated Campus password is: Password

The email will show your new username and password for accessing Integrated Campus.

Username
Password

8. Logon to Integrated Campus at http://portal.tuw.edu with your new Username and Password.
Note: This entire process can be repeated as often as you need. Touro University staff does not have the ability to see or reset their password. It is your responsibility to maintain a password you can remember.

If you need technical support to access your student portal

Phone: 818-874-4119

Email: helpdesk@tuw.edu